15 Jan 2015

**Product Automation Use Cases**

The purpose of these use cases is to show that some static information such as cancel policies, guarantee policies and room types can be retrieved and stored separately from the sellable hotel product information (i.e. combination of rate plan and room type). When the sellable hotel product information is retrieved, it is possible to only request references to the cancel policies, guarantee policies and room types instead of repeating the full information.

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| ***Request Message***  View/Download: 1.1a Retrieve Cancel and Guarantee Policies – Request.xml | ***Response Message***  View/Download: 1.1b Retrieve Cancel and Guarantee Policies – Response.xml |
| *Partner requests details of all active cancellation and guarantee policies for property 1234 in chain XY.* | *The following Cancellation Policies are returned:*   * *Non-Cancellable / Full Stay Penalty (Policy Code: FULL)* * *1 Night penalty if cancelled within 1 day of arrival (Policy Code: 1NT)*   *The following Guarantee policies are returned:*   * *Full prepayment required. Accepted credit cards are Amex, Visa or MasterCard (Policy Code: PP)* * *Credit card guarantee required at time of booking. Accepted credit cards are Amex, Visa or MasterCard (Policy Code: GCC)* |

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| ***Request Message***  View/Download: 1.2a Retrieve All Room Types – Request.xml | ***Response Message***  View/Download: 1.2b Retrieve All Room Types – Response.xml |
| *Partner requests details of all active room types for property 1234 in chain XY.* | Details of the following rooms types are returned:  *C1KS – Standard King with Sea View*  *B1Q – Superior Queen Room* |

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| ***Request Message***  View/Download: 1.3a Retrieve All Sellable Hotel Products – Request.xml | ***Response Message***  View/Download: 1.3b Retrieve All Sellable Hotel Products - Response.xml |
| *Partner requests details of all sellable hotel products (i.e. combinations of rate plans and room types) but only request references to the cancellation policies, guarantee policies and room types because these details have already been retrieved in previous messages.* | *The response includes a Winter Offer rate plan and a BAR rate plan – both of which are associated with the C1KS (Standard King with Sea View) and B1Q (Superior Queen) room types.*  *The Winter Offer rate plan requires full prepayment and so is associated with the PP guarantee policy (Full prepayment). It is also non-refundable and so associated with the FULL cancel policy (Non Cancellable / Full Stay Penalty).*  *The Winter Offer rate includes the following:*   * *Free full breakfast for maximum of 2 people* * *Free wireless internet connection* * *Late check-out (3pm)*   *It required a minimum 2 night stay and must include a Saturday night. Bookings must be made in November or December 2014 for stays between January and March 2015.*  *The BAR rate plan requires a credit card guarantee and so is associated with the GCC guarantee policy (Credit card guarantee required at time of booking). Reservations made against this rate plan only incur a penalty if cancelled within 1 day of arrival and so the rate plan is associated with the 1NT cancel policy (1 Night penalty if cancelled within 1 day of arrival).* |

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| ***Request Message***  View/Download:  1.4a Request All Active Products – Request.xml | ***Response Message***  View/Download:  1.4b Request All Active Products – Response.xml |
| *Partner XYZ requests a listing of all currently active products for ABC hotel that are relevant to them. The POS element is used to identify the trading partner.*  *The following information for each Product is requested:*  *Policies (Cancel, Guarantee, & Booking Rules)*  *Additional Person Charges*  *Taxes, Fees, and Base Currency* | *A list of active products for the ABC Hotel is returned:*  〉*Status of each rate will be active.*  〉*Corporate rate*   * *Available for Room Types: Standard King, Standard Double, Run of House Room, and Suite* * *24 hour cancel policy.* * *Guaranteed by Credit Card* * *2 day advance booking required* * *Additional person fee is $10 and starts on the 3rd person* * *Taxes are 14.75%* * *Fees are a flat amount, $20 per day* * *Base Currency is USD*   〉*Leisure rate*   * *Available for Room Types: Deluxe King and Deluxe Double* * *7 day cancel policy.* * *Guaranteed by Credit Card* * *10 day advance booking required* * *Additional person fee is $15 and starts on the 3rd person* * *Taxes are 14.75%* * *Fees are a flat amount, $15 per day* * *Base Currency is USD*   〉*Breakfast rate*   * *Available for Room Types: Standard King, Standard Double, Deluxe King and Deluxe Double* * *48 hour cancel policy.* * *Guaranteed with 1 night room and tax and credit card.* * *3 day advance booking required* * *Additional person fee is $15 and starts on the 3rd person* * *Taxes are 14.75%* * *Fees are a flat amount, $10 per person, per day* * *Base Currency is USD*   〉Winter *Getaway Rate (Promotional Rate)*   * *Available for Room Types: Standard King, Standard Double, and Run Of House* * *Available for sell Nov15 – March 1, and Available for stay Dec 15 – March 1* * *Minimum 3 night stay is required.* * *48 hour cancel policy.* * *Guaranteed with 1 night room and tax and credit card.* * *For Weekend stays, a 5 day advance booking is required. For Weekday stays, a 10 day advance booking is required.* * *Not available for Tuesday or Wednesday night arrival* * *Additional person fee is $15 and starts on the 3rd person* * *Taxes are 14.75%* * *Extended Arrival and Departure Times* * *Fees are a flat amount, $10 per person, per day* * *Base Currency is USD* |
| ***Request Message***  View/Download:  1.5a Request Rate Refresh- Request.xml | ***Response Message***  View/Download:  1.5b Request Rate Refresh- Response.xml |
| *Partner XYZ requests a refresh for the Corporate Rate for hotel ABC, and to include the following details:*  *Policies (Cancel, Guarantee, & Booking Rules)*  *Additional Person Charges*  *Check In and Check Out Times* | *Information for the Corporate Rate for the ABC Hotel is returned:*  〉Status of the Product (Initial, Active, or Deactivated)  〉*Corporate rate details*   * *Available for Room Types: Standard King, Standard Double, Suite, and Standard Room* * *24 hour cancel policy.* * *Guaranteed by Credit Card* * *2 day advance booking required* * *Additional person fee is $10 and starts on the 3rd person* * *Check In 3pm, Check Out 12noon* |

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| ***Request Message***  View/Download:  1.6a Request Policy Refresh- Request.xml | ***Response Message***  View/Download:  1.6b Request Policy Refresh – Response.xml |
| *Partner XYZ requests a refresh for all cancel policies, guarantee policies and booking rules for ABC hotel.* | *Information for the Policies for the ABC Hotel is returned:*  〉Multiple rules for a policy are returned, where each varies by date.  〉*Cancel Policies*   * *House – 4pm day of arrival* * *April 3rd - 4th – 7 day cancel policy* * *July 20-25 – Early Departures will be charged for the last night of their stay* * *August 20th – 7 day cancel policy* * *December 24th – 26th – 14 day cancel policy*   〉*Guarantee Policies*   * *House – Credit Card Required* * *April 3rd - 4th – 1st night pre-payment required* * *December 24th – 26th – Full pre-payment required*   〉*Booking Rules*   * *House – no minimum advance purchase rules* * *April 3rd - 4th – 10 day advance purchase required* * *December 24th – 26th – 14 day advance purchase required. MinLOS = 3* |